

RETURN MERCHANDISE AUTHORIZATION (RMA)

To return an item, follow these steps:

1. Complete and Print the RMA Form.
2. Ship your return (including a copy of the **RMA Form**) to the address provided below, and keep a copy of your tracking number.
The cost of return shipping is the responsibility of the buyer, unless previously negotiated.
3. Once we receive your items, a credit will be issued to the original form of payment within 3-5 business days.

Please Send all Materials to: J&H Fulfillment
Attn: BMW Champ Merchandise
4316 United Parkway, Unit A
Schiller Park, IL 60176

This RMA form will not be accepted unless the ORDER NUMBER is entered on this form. You will also need to fill out this form completely, sign, date and include this form with your return shipment.

Customer Name: _____ Date: _____
Company Name: _____ **ORDER #:** _____
Address: _____
Phone: _____
Email Address: _____

	Qty	Item Number	Description	Size
List of Products:				

* If additional space is needed, please attach additional documentation.

Reason for Return: Incorrect item received
 Item arrived damaged, please explain: _____
 Ordered incorrect size
Other: _____

Customer Signature: _____
Date: _____

Return Policy:
All orders are final. Non-damaged merchandise may be returned within 30 days of purchase. All product must be in the original packaging and in perfect resalable condition for refund. Please note: any original shipping fees are non-refundable. Exchanges are not allowed. If you need a different size, please return the original item purchased for a refund and purchase a new item from our website.

If you received a damaged or incorrect item or if you have any questions about the return process, please contact our Customer Service team. Emails and voicemails will be answered during business hours.

Customer Service:
E: merch@wqaesf.org
P: 224-260-3797